

ROCK VALLEY

PROCESS TO RESTORE ELECTRIC SERVICE

JUNE 2024

Our electric service restoration efforts are underway in areas where flood levels have receded.

In order for us to restore electric service at your property, please read the following:

- 1.** If none of your electric components or items connected to your electric service were exposed to water, we can restore your service. Components and items connected to your electric service include your electric meter, service panel (circuit breaker panel or fuse box), outlets, switches, dimmers, wiring that it is not listed for use in a wet location, including Romex/NM (non-metallic) cable or MC (metal-clad) cable, light fixtures or appliances (dryer, range, oven, water heater, furnace, air conditioner, etc.).
- 2.** If your service panel was not exposed to water, but any wiring or items connected to the panel were exposed to water, they must first be disconnected before we can restore service.
- 3.** If any of the following were submerged or exposed to water, you must first replace them before we can restore your service: electric meter socket, service panel, outlets, switches, dimmers, wiring that it is not listed for use in a wet location, including Romex/NM (non-metallic) cable or MC (metal-clad) cable, light fixtures or appliances (dryer, range, oven, water heater, furnace, air conditioner, etc.).
- 4.** If you need to replace your service panel, you must first acquire a permit. If your electric meter socket, service panel, or both, have been replaced, you must first seek an inspection before we can restore your electric service. The Iowa Department of Inspections, Appeals and Licensing oversees all electrical permits and inspections. To obtain a permit or request an inspection, do so online at <https://iowaelectrical.gov>. The state electrical inspector assigned to Northwest Iowa, including Rock Valley, is Rick Nelson at **712-240-0903**.

When these conditions have been met, call MidAmerican at **888-427-5632**, 24-hours a day, to request that we restore your electric service. Please call us if you have any questions about this message or your electric service.

Note: You must have electric service before MidAmerican can restore your gas service.