



# ROCK VALLEY PROCESS TO RESTORE GAS SERVICE

JUNE 2024

We have commenced with gas restoration efforts in the areas where the flood levels have receded.

In order for us to restore service at your property, the following conditions **MUST** first be met:

1. Water service must be restored to your property before we can restore gas service.
2. If your gas appliances or equipment were submerged in water, an HVAC professional must inspect your equipment and replace water-damaged valves.
3. After those conditions are met, we can restore your gas service and relight pilots as long as you don't have any other structural property damage that would require an inspection.

When those conditions have been met, and when you are able to be on-site to provide inside access to our crews, please call us at **800-432-0586** to request restoration of your gas service.

When our crew arrives to turn on the gas, if you are not present to provide access, a door tag will be left, instructing you to schedule an appointment at a time that is convenient for you.

If you have any questions about this message or your MidAmerican Energy natural gas service, please contact us at **800-432-0586**.



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